



DHEERAJ VERMA

Date and place of birth: 09/10/1990 – Allahabad, India
Nationality: Indian
Fiscal Code: VRMDRJ90R09Z222W
Present Address: Via Schiavuzzo, 24, 90133 Palermo PA, Italy
Permanent Address: 7/8 Nayak Nagar Mohibullpaur Sitapur, Lucknow(U.P) ,India
Present Phone Number: +393282038035
E-mail: dheeraj.verma1990@gmail.com

Ig: <https://www.instagram.com/dhairya193>

LinkedIn: <https://www.linkedin.com/in/dheerajanalyst/>



Università
degli Studi
di Palermo

EDUCATION

01/2023 – present: Ph.D. in (Management Engineering)
Unipa University of Palermo, Italy

09/2021 – 05/2023: Master of science (Management Engineering)
Unipa University of Palermo, Italy

11/2020 – 12/2021: Data science certification Imarticus
Learning, India

06/2008 – 05/2013: Bachelor of Technology in Electronics and Communication
Uttar Pradesh of technical university, India

WORK EXPERIENCE

11/2017 – 10/2020: LG Electronics pvt. ltd. Surajpur Kasma Road, Plot 51, Udyog Vihar,
Greater Noida, Uttar Pradesh 201306, India – Quality testing
engineer.

- Quality testing of products, Coordinating with other departments for the product improvement,
- Worked with R&D,
- Performing daily system check,
- Effectively prepared and published various performance reports and presentation.

11/2020 – 10/2020: Data analyst and data science certification

04/2011 – 6/2011: Internship with HAL (Hindustan aeronautics limited) and Bosch
Organization.

08/2022 – 09/2022: Contributed to a project with Lavazza on offsetting and in setting main
instrument.

25/06/2023 – 30/09/2023: The project that I am working on to optimize and enhance the work process of CUP (booking process of the patient's) by reducing time and automating wherever possible.

In order to perform the analysis the following method to be used:

1. Rough BPMN de of all processes.
2. Time analysis of the processes.
3. Analysis of the frequency of different processes.
4. Complete BPMN creation of the process.
5. Definition of the improvement actions with mixed methodologies.
6. Detailed functional definition of the new digital process within a document.

LANGUAGES

Hindi: Mother tongue | **English:** fluent (C1/C2) | **Italian:** basic learning

COMPUTER SKILLS

- Visio software,
- Arena software,
- Bizag Software in order to improve the business process,
- Microsoft project,
- Minitab for statistical analysis, • Tableau.

ADDITIONAL INFORMATION

- Won the scholarship for the smart project to facilitate the judge's process.
- Took part in the debate competition.
- I love sports and Arts.