



Funded by the European Union

Justice Programme (2014-2020). Rights, Equality and Citizenship Programme (REC)



# PROVIDE

PRoximity On Violence: Defence and Equity

## Newsletter 4

- Meeting in Paris
- Results of the study
- Publications
- Project dissemination
- Final conference

November  
2019



## Meeting in Paris

On July 3<sup>rd</sup>, the fourth Provide Consortium Meeting took place at the FIAP conference room in Paris. At meeting were present:

- Ignazia Bartholini (Unipa)
- Belén Agrela and M Luisa Grande (UJA)
- Lia Lombardi, Valeria Alliata, Chiara Dalla and Matteo Moscatelli (ISMU)
- Marie Chuberre and Julia Tran Thann (Samu Social International)
- Maria Nella Lippi and Giulia Salvini (Oxfam)
- Giulia Dakli and Alessandra Barone (Telefono Donna)
- Francisco Lara and Juana M. Parra (ASEIS)



The meeting started with the presentation of the reports that described the development of training courses on “Expert Practitioners on Violence of Proximity” held in the five geographical areas of the Provide partners: Ismu for the Lombardy region, Oxfam for the Tuscany region, Telefono Donna for the Lombardy Region, Unipa for western Sicily, Samu International for the "Paris region" and UJA for the region of Andalusia.

All courses held had a large number of participants and the requests for participation generally exceeded those

available in all course editions. In this case, UNIPA had a total of 102 participants, ISMU had 356, Oxfam trained 60 people, Telefono Donna had a total of 71 participants, SAMU trained 50 practitioners and UJA had a total of 80 participants.

The meeting was also an opportunity to present the first results of the quantitative methodology of each partner regarding the ex-ante and evaluation questionnaire. After an extensive discussion, it was decided to collect the follow-up questionnaires, delegating to a committee constituted by some of the partners, the overall assessment of the questionnaires, in order to facilitate the work of the partner groups that do not have a monitoring expert.

In the meeting, the Principal Investigator gave the guidelines to the second book of the project PROVIDE. In this case, it was established a deadline, in order to prepare the all the concerning data before the submission of the chapters. Furthermore, Professor Bartholini highlighted the main problems verified in the first volume and asked an opinion regarding the title of the book.

The meeting was also important to set the outline of the conference, on 17 and 18 December, in Palermo. The Conference will be divided in two sessions: “Proximity violence, An International Overview” (Opening Session); “Migration and Proximity Violence” (Closing Session); three round tables that will present the results of the research, the PROVIDE training and assessment; the presentation of the Toolkit and Operational Guidelines and website of the Project.

# Results of the study

## UNIPA<sup>1</sup>

UNIPA had a total of 100 participants, 42 in Palermo, 40 in Trapani and 18 in Agrigento. In the ex-ante questionnaire, 42.2% of the participants declared to possess the necessary capacities, while, one in four would have like to have more knowledge on the subject. Around one in five has self-evaluated as in difficulty or inadequate and almost half has self-evaluated as “powerless”.

**In the management of cases of gender based violence that you came across, you have felt...**

	Average score (min= 1; max = 5)	Agreement percentage
I possess the necessary capacities to confront the situation	3,29	42,4
Difficult, since I did not know how to manage this kind of situation	2,59	18,6
Inadequate in front of this type of violence	2,47	17,2
Powerless, while dealing with a difficult situation, uneasy to change	3,02	44,1
I would have liked to have better competences regarding this issue	3,76	69,5
I understood and learned things I didn't know about this type of situation	3,88	74,5

The participants of the training in Sicily (UNIPA) have highly appreciated the content of the modules, as well as the teachers. The overall evaluation of the training in the Sicilian region has acquired a high score. All the participants state that the issues of the course have provided them with useful tools to improve their relationship with the women.

<sup>1</sup>[www.unipa.it/dipartimenti/cultureesocieta/progetto-internazionale-provide/](http://www.unipa.it/dipartimenti/cultureesocieta/progetto-internazionale-provide/)

## Utility

	Average of satisfaction*	Satisfaction	Insatisfaction
Congruity of the course's content and the stated objectives	3,40	88,9	11,1
Correspondence between the training's content and initial expectations	3,28	83,1	16,9
Correspondence of the training contents and professional interest	3,48	97,2	2,8
Applicability of the discussed topics in the professional field	3,33	87,5	12,5
Correspondence of the subjects regarding the flagged necessity of updated	3,34	93,0	7,0

\* 1: Unsatisfying; 2: A bit satisfying; 3: Satisfying; 4: Very satisfying

In the questionnaire ex-post 60,7% have admitted to possess the capacities to manage violence cases, while in the ex-ante questionnaire the percentage was 42,4%.

Furthermore, those in difficulty while managing this type of situation have decreased from a percentage of 18,6 to 9,2, while their feeling of inadequacy has also decreased from 17,2% to 9,4%. At the beginning of the course 44,1% of the participants have feel declared to feel powerless when confronted with a difficult situation, while at the end only 18,7% have maintained this feeling.

How much did the training course that you have participated within the project PROVIDE contributed to

	A lot or enough
Increase your awareness on the phenomenon of gender based violence and proxemic violence in the migration context	93,1
Provide you with specific and useful tools regarding violence management cases in your work	79,1
Provide you with a specific knowledge on the subject	90,2
Expand your knowledge regarding other territorial services that work also with this type of situation	69,4
Help you in finding efficient strategies to manage this type of complex situations	86,1
Increase your competences on the issue	94,4

## UJA<sup>2</sup>

In the “EX ANTE SURVEY” questionnaire 83 professionals from different areas participated.

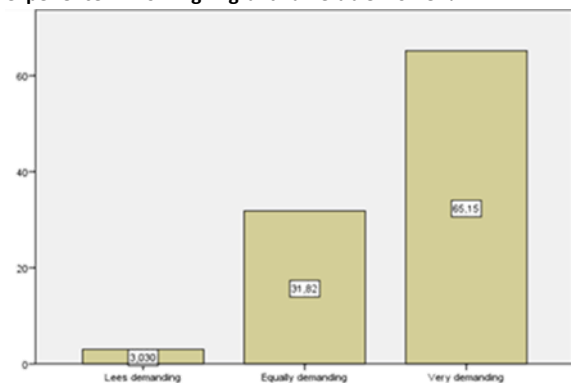
The institution of origin the professionals were very diverse, from public administration and private institutions; 34.7% came from NGOs; 27.8% from Communitarian Public Services; 9.7% Public Health Centers; 5.6% Public Protection Services (like police, civil guard, etc.); Specialized Centres for Gender based violence and gender needs (4.2% and 2.8%); 2.8% Child protection services (public).

<sup>2</sup> [www.ujaen.es/estudios/oferta-academica/titulos-proprios/diplomas-de-postgrado/diploma-de-postgrado-expertoa-en-gestion-de-la-violencia-de](http://www.ujaen.es/estudios/oferta-academica/titulos-proprios/diplomas-de-postgrado/diploma-de-postgrado-expertoa-en-gestion-de-la-violencia-de)

The social workers were the most frequent, followed by social educators, psychologists and legal advisers. Other professionals’ profile who took part in training courses were: social mediators, security forces, doctors; nurses, administrative staff or equality workers and volunteers.

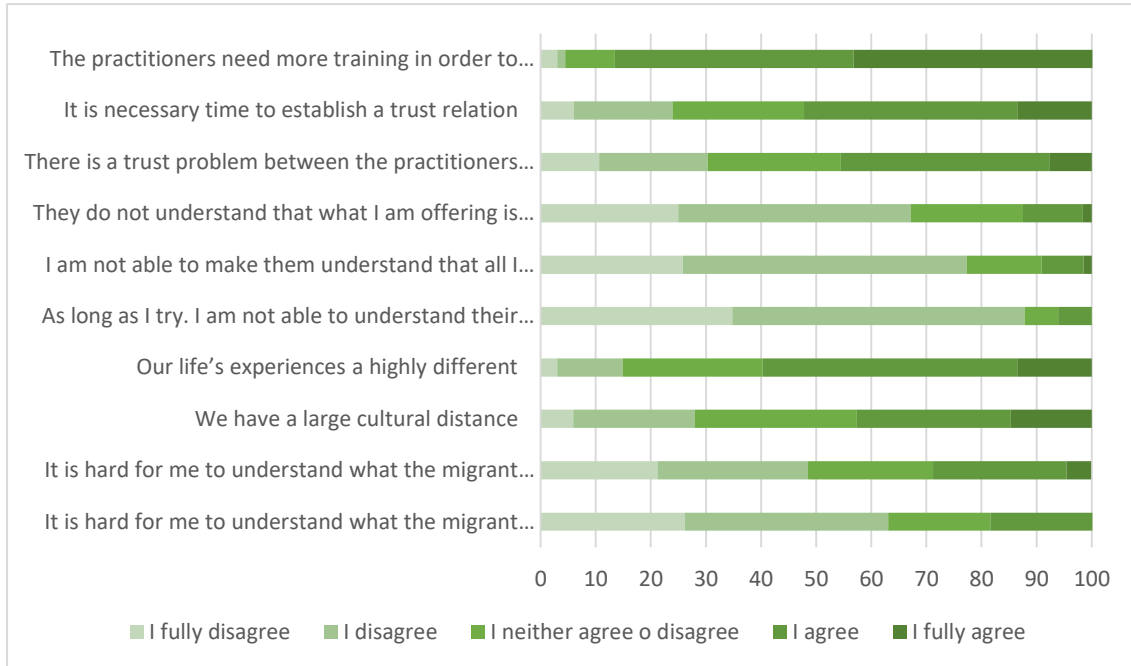
The 97% claimed to have a good relationship with on migrant women of violence on proximity. Almost half of answers (49.25%) said that “sometimes is difficult that women who suffer violence tell immediately”.

Regarding your work with migrants, how you consider the experience in working migrant vulnerable women?



More than half of the operators, the 65.15%, said it was very demanding. This show how much aware are the social operators of the many dimensions related to complexity of migrants’ situations.

**What are the main obstacles that impeach the women in telling about the suffered gender based violence?**



The professionals chosen the option “More training ...” is the clearest answer: 83% in (fully) agree (43.3% in each) about your job. The 50% of answers given by the operators to the questionnaires said “yes”, this is, that their institutions have a specific procedure for cases of gender-based violence.

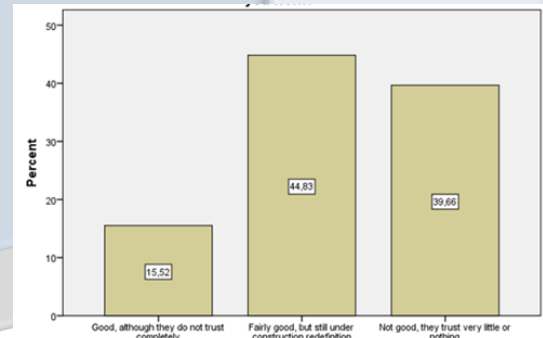
In the professionals’ opinions, regarding how the procedure or the mode of management of the cases of violence provided by your organization is, the answer “sufficiently efficient but it can be improved” represents the 60.71% of the total answers given by the operators to the questionnaire.

In relation to the “EVALUATION SURVEY” questionnaire, the 71.43% have indicated the evaluation as "very satisfactory" and “satisfactory” the 27.14% about the course.

The valuations made on “Applicability of the discussed topics in the professional field” are significantly positive. Both, “very/satisfied”, means 97.15% of the answers.

In relation to the “EX-POST SURVEY” questionnaire, analysing the answers given by social operators, we can see how 60.35% have responded that their relationship is good, that is to say, that they value positively the professional connection they establish.

**How would you rate your relationship with migrant women you work with, at the moment?**



The data show how the majority of respondents (69.35%) consider the experience to be a good one. In working with migrant vulnerable women is “undemanding”, that is to say, that it does not imply high doses of exigency to them to undertake their work well. More than half of the responses said "yes" (58.46%), that is, there were some changes regarding the procedure in cases of gender based violence. It is striking that 72.31% indicate that the procedure or case’s management of their organizations is ineffective and should be reviewed. Referring to the main changes proposed by professionals, the need for operators with higher training in the specific subject at hand is highlighted as the first option.

The professional competence about “Increase your awareness on the phenomenon of gender based violence and proxemic violence in the migration context” (15.1) has been the answer rated with the highest percentage: the 75% of social operators said “very much”. The competition acquired by the social operators has been Ability to identify and analyses cases of proximity/gender violence and Knowledge of types of violence.

**The training course you participated in, as part of the PROVIDE project when you contributed to**

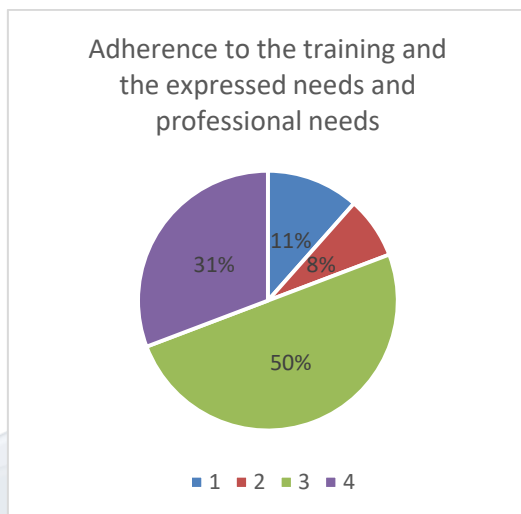




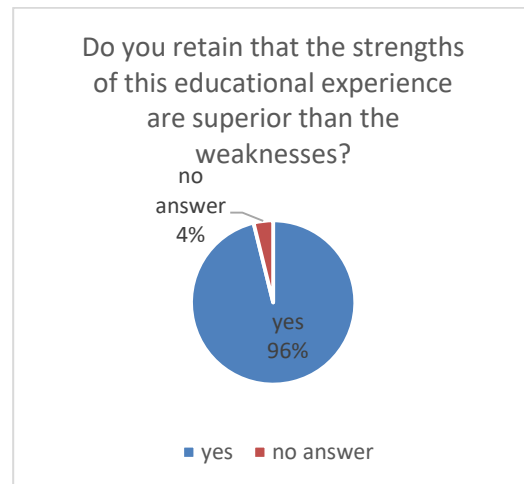
### Oxfam<sup>3</sup>

The training in Florence, Italy, was attended by 31 professionals coming from reception centers, anti-violence centers and anti-trafficking agencies and Institutions. There were social operators, social workers, cultural mediators, doctors and nurses.

Most of the participants have been working in the sector for many years and they were capable to have a positive relationship with migrant and refugee women. However, around 44% of them find difficult to build a stable and trustworthy relationship with women (ups and down and inability to trust blindly are the main concerns).

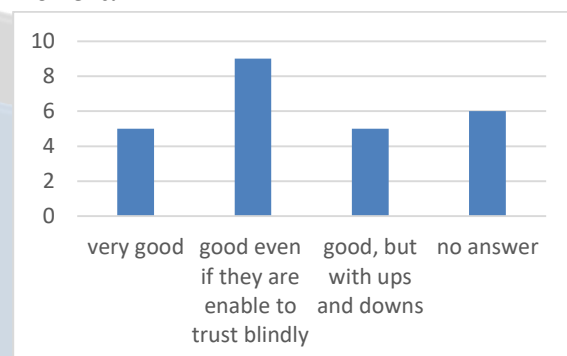


The contents and the skills acquired during the training were considered satisfactory by more than half of the participants. The expectations and training needs of the trainees were largely met. Strengthens of the training are considered highly more relevant than weak points.



Most of the operators are working in small centers with many years of experience so it is easier to create a trust relationship, even if it is not taken for granted and the still experience difficulties in building relationship with the women. Not all participants returned the questionnaires, just 25 out of 30. Their replies indicated that after the training the level of the relationship with migrant women is not improved and they felt as having less confidence in case management. This can be due to a changing of perspective on their daily work.

#### How would you rate your relationship with migrant women you work with, at the moment?



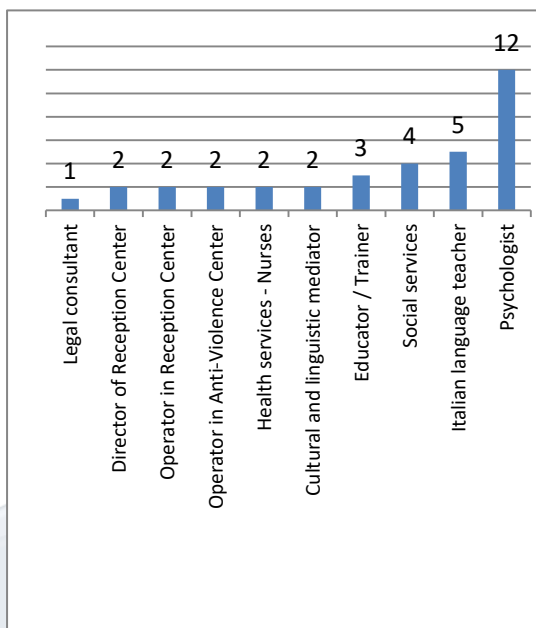
% values: very good 24%, good even if 36%, good but with ups and down 8%, no answer 24%

<sup>3</sup> [www.oxfamitalia.org/progetto-provide/](http://www.oxfamitalia.org/progetto-provide/)

The course gave to the personnel the possibility to increase the knowledge on the issue and to raise more awareness on the topic of GBV and proximity to violence for migrant women in their communities and services.

## Telefono Donna<sup>4</sup>

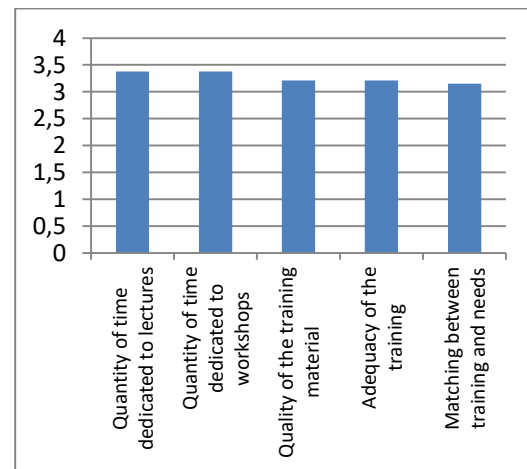
Telefono Donna completed the monitoring and evaluation of the PROVIDE training course 1st edition in Milan Bresso in September 2019. The course was attended by 5 men and 30 women, belonging to different organizations and covering different professional roles.



The ex-ante questionnaire has revealed two important aspects: the trainees' need to investigate aspects related to the phenomenon of gender-based and proximity violence and the protocols to be followed to help and support people in

their path to escape from violence; and the trainees' feeling of inadequacy with respect to the skills needed to manage the most complex cases.

According to the results of the Evaluation survey, the course held up well, all the students participated with perseverance and enthusiasm in the lessons and workshops. Overall, the judgment regarding the utility of the course, the interest and participation, the teaching material and the organization, was quite positive. A particularly positive assessment was given to Modules 1 "Gender inequality: gender-based violence vs. proximity violence" and 5 "Stress management".



Finally, the Ex-post survey showed how, for most participants, the topics covered in PROVIDE's training course provided useful tools to improve their specific skills and their capacity to deal with gender-based or proximity violence even if, unfortunately, compared to the beginning of the course, no procedure foreseen for the management of cases of violence has been modified in the reception centers where the trainees work.

<sup>4</sup> [www.telefonodonna.it](http://www.telefonodonna.it)



<b>How much did the training course that you have participated within the project PROVIDE contribute to:</b>		
<i>Likert scale from 1 (Strongly disagree) to 5 (Strongly agree)</i>	Number of respondents	Average value
Increase your awareness on the phenomenon of gender-based violence and proxemic violence in the migration context	23	3,52
Provide you with specific and useful tools regarding violence management cases in your work	23	2,91
Provide you with a specific knowledge on the subject	23	3,04
Expand your knowledge regarding other territorial services that work also with this type of situation	23	3,30
Help you in finding efficient strategies to manage this type of complex situations	23	3,09
Increase your competences on the issue	23	3,30
Number of valid answers (listwise)	23	

<b>Currently how do you feel while managing the gender-based violence?</b>			
<i>Likert scale from 1 (Strongly disagree) to 5 (Strongly agree)</i>	Average value Ex Ante	Average value Ex Post	
I possess the necessary capacities to confront the situation	3,48	3,64	
Difficult, since I did not know how to manage this kind of situation	2,43	2,29	
Inadequate in front of this type of violence	2,14	1,86	
Powerless, while dealing with a difficult situation, uneasy to change	2,48	2,05	
I would have liked to have better competences on this issue	3,52	2,82	
I understood and learned things that I did not know regarding this type of situation	3,67	3,71	
Number of valid answers (listwise)	21	22	

## Publications

PROVIDE's first publication will be titled **Proximity violence in migration times. A focus in some regions of Italy, France and Spain.**

This volume shifted the interpretative focus of its research from gender-based to proximity violence.

This theoretical intuition-assertion, fruitful too at empirical level, is informed by a wide-scale reconstruction of the phenomenon of migratory violence and corroborated by the results of the action research carried out by six international teams - Ismu, Oxfam, Telefono Donna, Badia Grande, Aseis, Samu International, the University of Jaén and the University of Palermo.

Systems of protection, formal and informal good practices, as well as critical issues regarding the hosting of migrants, are explored and narrated by the co-authors of the volume thanks to the action research they conducted with the collaboration of a plethora of professionals who narrate and illustrate the topic of proximity violence, providing their own particular frames of reference, views and counterfactual reflections.

Furthermore, the discussion of legislation provided offers a cogent cross-section of what has been done to contrast the violence which thousands of asylum-seeking refugees undergo and how much national governments need to do to host and recognise victims of proximity violence.

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by Belén Agrela, Beatriz Montes-Berges, M<sup>a</sup> Luisa Grande, M<sup>a</sup> José Calero

9.1 The situation in the Region

9.2 The research process and the research method

9.3 Main results of the research

9.4 Concrete examples of the "good practices" detected

A second book, whose title is being currently decided, will be published; based on the quantitative and qualitative methodology that has been applied to the training course.

Therefore, on the Introduction of the book, Professor Bartholini will highlight the main aspects that have influenced the training, the perspectives of the involved individuals and the main target of the training course. Furthermore, on this part, a section will be dedicated to the best practices of training in the field of migration on the South-European borders.

The Introduction is followed by the first part of the book that regards the organisation of the training course, such as the modules, the methodological system. The third paragraph of the book is dedicated to the trainees, including the description of their profile, role, gender and age differences and the different regional profiles.

The second part of the book is dedicated to the design of the research and the description of the detected data.

In August, three researchers of PROVIDE presented their research regarding proximity violence. At the **Conference of the European Sociology Association** in Manchester, on August 22<sup>nd</sup>, the Professor Bartholini and Rafaela Pascoal have presented the theme “Deception And Abuse: Manifold Instances Of Proxemic Violence Against Sub-Saharan And Eastern-European Women-immigrants”.

Meanwhile, in Sicily, Lia Lombardi presented “Proximity and Gender Violence Against Refugees and Asylum Seekers. Health, Healthcare and Good Practice in the Milan and Brescia Areas”. On the same day, Professor Bartholini also presented “Asylum Reforms, Discrimination of Refugees with Special Needs and Practices of Resistance in Local Contexts of Europe”.



## Project dissemination

### International Congresses

The last phase of PROVIDE project regards mainly the dissemination of the project. Therefore, since August, the Principal Investigator, Professor Bartholini has presented the research of the project in several Conferences in different countries.

In September, at the **XII Conference Espanet - TERRITORI DEL WELFARE - globalizzazioni, innovazioni e conservazioni** held at the University of Urbino on September 20<sup>th</sup> and 21<sup>st</sup>,

Professor Bartholini conducted two sessions on the panel “Politiche di accoglienza e strategie orientate al riconoscimento e alla presa in carico delle vittime della violenza migratoria”, where the researchers Lia Lombardi and Rafaela Pascoal also presented a theme related to PROVIDE.

On October 23<sup>rd</sup> and 24<sup>th</sup>, at the **International Meeting Educational intervention to prevent Dating Violence** held at the Alicante University, Prof. Bartholini took a lecture on “Vulnerability and proximity violence in the gender relations of refugees / asylum seekers. Sociological, legal aspects and health consequences”.



The University of Jaén has also taken the Provide project to several International Congresses.

In the **International Congress European Association of Schools of Social Work: Meanings of quality of social work education in a changing Europe**, celebrated in Madrid on June 4-7<sup>th</sup> 2019, held at the Faculty of Social Work, Universidad Complutense de Madrid, Belén Agrela coordinated the pre-conference seminar “Feminist academic translations. Teaching, research and transference for a transforming Social Work”.

In addition, Belén Agrela made the Conference “International research “in three handed” on social work related to Proximity Violence in Migration”. Teresa Fernandez also took part in this Congress.



They were also present at the **IX Congreso de Migraciones 2019: Fronteras, exclusiones y movibilidades**, held in Barcelona on September 4-6<sup>th</sup> 2019.

Conference made by Belén Agrela and Teresa Fernández entitled “Ethical dilemmas in intervention with foreign women, from emotions: empathy and compassion”. In this presentation we had the chance to circulate the PROVIDE’s project results.



On November 21st, Samusocial International participated to the **5th interprofessional meeting of Paris Observatory on Violence Against Women**. This year the conference has been focused



on the issue of Access to rights, and gender-based violence against foreign women". SSI discussed the Provide project and its main findings regarding management of violence in the French asylum and reception system

Soon, Belén Agrela, M<sup>a</sup> José Calero, M<sup>a</sup> Luisa Grande and Teresa Fernández would be also present at **VIII Congreso Universidad y Cooperación al Desarrollo**, that would be held in Santiago de Compostela on November 27-29<sup>th</sup> 2019.

They will present the Conference “Dealing Proximity Violence against Refugees in Mediterranean Countries”.

## Academic Training Course

In the training course "Living and growing on the margins. Education: transformations in the scenario of globalization", organized by The National University of Distance Education (UNED) on 3-5 July 2019, address to social operators, Teresa Fernández gave a Conference on "Ethic and Gender Dilemas" based on migration process, in which reported the main results at that moment of PROVIDE's project.



## Europa Researchers's Night

The “Europa Researchers's Night”, on September 27<sup>th</sup> 2019, is an public event financed by EU, organized by the University of Jaen (UJA), dedicated to bringing researchers closer to the public.

The PROVIDE project was selected to showcase the highlight impact of this study. The PROVIDE's project was located on the European Corner, in the main square. In this action took part more than 250 scientific and the event was visited by more than 8.000 persons.

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## Other activities

In the months following August, PROVIDE partners have been engaged in the analysis of the training results, contacted the participants of the courses and worked in the diffusion of good practices of management of proximity and gender violence in the reception centers.

Oxfam has also collaborated with legal offices and institutions in the area. Networking with reception centers, legal desks, anti-violence and anti-trafficking centers, social services is in fact considered essential by all actors to respond in a concrete manner to survivors or victims of violence in the context of migration forced.



Otherwise, Gema Berrios, partner of PROVIDE by the Agencia Sanitaria Alto Guadalquivir, has disseminated the PROVIDE project in the local commission of VG de Andújar and in the center commission of the HAG of Andújar. Gema was also the subject of an interview about the project and the role of nursing in the journal DICEN (Independent Journal of Nursing Content, ISSN 2530-4518) that you can read here:

<https://www.enfermeria21.com/diario-dicen/care-nurses-in-the-face-of-violence-of-proximity/>

From ASEIS we have had some meetings to treat aspects related to the intervention with people in risk of social exclusion, social resources and networking, both in the associative network of Jaen and Andalusia, and in public organisms of the province, in which the PROVIDED project has been disseminated.

## Final conference

**17th and 18th December 2019**

**University of Palermo**

The purpose of this final conference is to inform social scientists, third-sector operatives, institutional stakeholders and the general public about the work carried out over the past twenty-four months, as well as the outcome of the research (one volume of theoretical research, one volume of training methodology and one operational toolkit), with a view to contributing to the construction of a

Europe professionally aware and capable of availing itself of common methodologies such as to create a network to fight against proximity violence.

In it, we will evaluate how to exploit the project's products after its end, to identify potential users for the replication or the transfer of the project, to enhance networking and mutual trust initiatives, and to launch cooperation agreements.

### Programme

**DECEMBER, 17<sup>TH</sup>**

**14,00h – Registration of the participants**

**14,30h – Opening and welcoming addresses by**

- Fabrizio Micari – Rector of the University of Palermo
- Michele Cometa – Dean of Cultures and Societies Department

**14,45 – First session talks by keynote guest:** Migrations, borders and Proximity violence

CHAIR: Ignazia Bartholini

GUEST:

- Vincenzo Cesareo – General Secretary of the ISMU Foundation
- Nicola Pasini – Università degli Studi di Milano La Statale
- Paolo Zurla – Full Professor of Bologna University
- Federico Soda – Head of the IOM Office for the Mediterranean
- Emanuelli Xavier – Founder of Samu International
- Luca di Sciullo – Presidente of Centro Studi e Ricerche IDOS

**17,00 – Coffee break**

**17,15 – Round table:** The PROVIDE research project. Reception policies in Italy, France and Spain

**SPEAKER:** Ignazia Batholini, Lia Lombardi, Maria Nella Lippi, Giulia Dakli, Olga Bautista, Belén Agrela.

**DISCUSSANT:** Fiorenza Deriu, Giovanna Vingelli, Marco Pirrione, Michele Mannoia

14 **DECEMBER, 18<sup>TH</sup>**

**8,30h – Registration of the participants**

**9,00h – Addresses by**

- Enrica Amaturò – President of the Italian Association of Sociology

**9,15h – Talks by keynote guest:** Proximity violence, and international overview

**CHAIR:** Ignazia Bartholini

**GUEST:**

- Consuelo Corradi – Lumsa University, Rome
- Marina Calloni – Milano Bicocca University, Milan
- Franca Bimbi – University of Padua
- Carla Pambianco – European Commission, DG Just
- Ravinder Barn – Royal Holloway University of London

**11,15h – Coffee break**

**11,30h – Round table:** PROVIDE training. The quality designed to train “operatives in expertise regarding the issue of proximity violence”

**PRESENTER:** Lia Lombardi, Roberta di Rosa, Maria Nella Lippi, Giulia Dakli, Julia Tran Thanh, Belén Agrela, Pamela Corso

**DISCUSSANT:** Silvana Moordegli, Mario Affronti, Milena Gammaitoni, Armida Salvati, Donatella Galloni

**13,30h – Lunch break**

**14,00 – Round table:** Assessment of PROVIDE training courses

**PRESENTERS:** Gaetano Gucciardo, Mateo Moscatelli, Rafaela Pascoal, Beatriz Montes, Giulio Gerbino

**DISCUSSANT:** Fabio lo Verde, Marco Caselli, Giuseppe Moro

**16,00h – Round table:** Presentation of the PROVIDE protocol’s operational guidelines

**PRESENTER:** Lia Lombardi, Ignazia Bartholini

**DISCUSSANT:** Maria Nella Lippi, Giulia Dakli, Pamela Corso, Maria Concetta Papa, Stefania Bartocchetti, Giulia Salvini, Gema Berrios, Raúl Pérez, Francisco Lara, Diana de Marchi, Antonella Colombo

**17,30 – Coffee break**

**17,45 – Presentation of the PROVIDE project’s websites**

- Francesca Rizzuto – In charge of the PROVIDE project’s web page
- Julia Campos – In charge of the PROVIDE project web page

**18,30h – Closure of the conference and leave-taking**